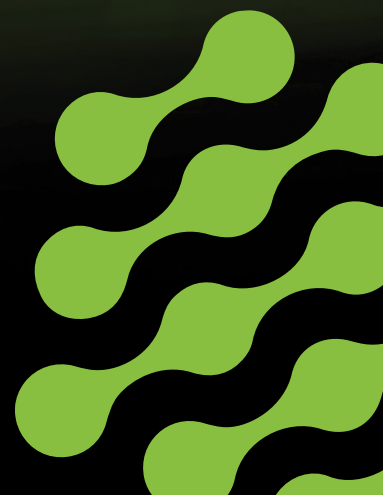




# The Data Protection Specialists

STORAGE, BACKUP AND SECURITY





**24/7**

GLOBAL OPERATIONS



**400**

GLOBAL CUSTOMERS



**130+**

COUNTRIES AROUND THE WORLD



**200,000+**

SUPPORTED DEVICES GLOBALLY



As the data protection specialists, Amidata delivers excellence in technology and customer service, allowing us to manage all your data storage, backup and protection. Our ultra-resilient approach ensures your data is protected along with the layers of hardware it resides on, with a comprehensive Cyber Security suite available for added peace of mind.

## WE OFFER:



**Secure Cloud Storage**



**Cyber Security**



**Backup-as-a Service**



**Hardware procurement & Maintenance**



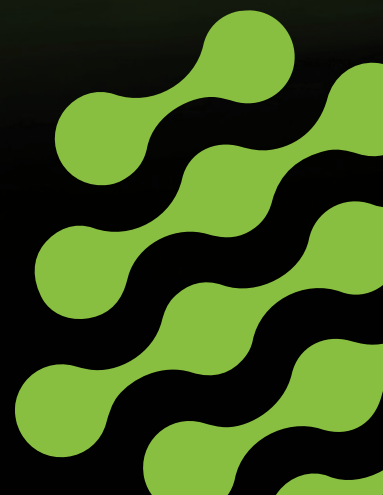
**Managed Services**



**Professional Services**

## OUR PARTNERS:

We're industry and partner agnostic, working with all the major vendors. The industry is fast paced and technology is continually advancing, so we chose this approach to ensure that we can integrate to your current stack and recommend the solution that's right for your business.



## OUR CLIENT BASE INCLUDES:

Here is what **Robert P from Comsec** had to say about the Amidata service and delivery.

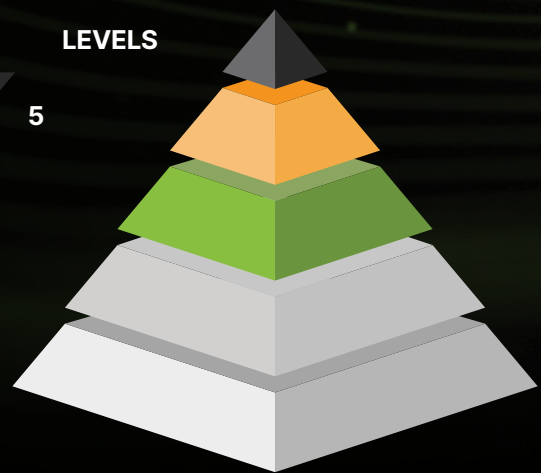
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*"We have high security, high performance and high uptime demands for our critical infrastructure. We have leveraged Amidata's expertise to help design, deliver and deploy a mission critical solution to help meet ours and our customer's needs across Australia."*

## OUR VENDORS:

## AMIDATA SERVICE MODEL

<b>VENDOR SUPPORT</b>	Custom patches for unpublished faults (36-hr SLA)	5
<b>SUPPORT PARTNERS</b>	Core dumps escalated to vendors (24-hr SLA)	4
<b>TECHNICAL ENGINEER TEAM</b>	Complex faults, multiple suppliers/vendors (8-hr SLA)	3
<b>FIELD ENGINEER TEAM</b>	98.9% calls resolved (4-hr SLA)	2
<b>SERVICE DESK</b>	>98% calls diagnosed (2-hr SLA)	1





Protect your data, protect your reputation.

Contact Amidata today on **1300 426 432**,

email us at **sales@amidata.tech** or visit **amidata.tech** today.

Amidata is an Australian-based international company offering specialist data protection services. We help you ensure that your valuable data resources are always secure, backed up and performing at their best. We offer advice, solutions and support, along with a utility-based pricing model. This will help you break free of resource constraints and give you the peace of mind of knowing that your data is fully protected.

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